

Terms and Conditions

This contract made and entered into as of the date appearing on the reverse hereof for and in consideration of utility service furnished to applicant and monies paid to City by said applicant.

Definitions: "Applicant" - person applying for services on reverse hereof. "City" - City of Tallahassee.

1. City agrees to furnish available utilities to applicant at address stated herein and applicant agrees to take City utilities as available.
2. Applicant agrees to pay for utilities furnished according to the now existing rate schedule or any rate schedule to become existent in the future.
3. Applicant agrees to conform and abide by all City ordinances dealing with utilities (Chapter 21 Tallahassee Code).
4. Applicant understands and agrees that in the event he or she receives utility services above deposit, City may require additional deposit, also when service is discontinued by either applicant or City and deposit is not adequate to pay for services furnished that applicant is justly indebted to City for excess or in case refund is in order same will be made in due course to applicant.
5. Applicant understands and agrees that providing there is an unpaid balance due on my, or our, account for utility service at any other connection it may be transferred to this connection for immediate payment.
6. Agents signing this application on behalf of principals hereby agree to be jointly and severally liable with their principals under the terms of this contract.
7. Applicant hereby agrees to pay the City's costs of collection, as often as such costs may be incurred, of any amounts which may become payable to the City for utility services but which are not paid when due. Such costs shall include, but not be limited to, fees charged by a collection agency, attorney's fees, and court costs.
8. City collects your Social Security Number for the following purposes: classification of accounts; customer identification and verification; customer billing and payment; creditworthiness; and other lawful purposes necessary in the conduct of City business (Section 119.071(5)(a)6, Florida Statutes).
9. City may release your SSN to commercial entities as required by law (Section 119.071 (5)(a)6, Florida Statutes).

e+ Residential Requests

Utility Services

How to Transfer

City of Tallahassee Utilities

850.891.4YOU (4968)

Talgov.com/YOU



#1 Public Utility
in America

City of Tallahassee
Your Own Utilities™



Step 1: Fill out form completely.
You will receive a copy for your records.

 First Name M.I.

 Last Name

 Current Service Address (utility service turn-off location)

 Current Service Address Line #2

 New Service Address (utility service turn-on location)

 New Service Address Line #2

 Mailing Address (if different from above)

 Mailing Address Line #2

 Employer

 Business Phone Number

 Social Security Number

 Driver's License Number

 State

 Email Address

 Date of Birth

 Home Phone Number

 Cell Phone Number

Step 2: Choose your turn-off/turn-on dates.

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Requested Turn-Off Date	Requested Turn-On Date	

Step 3: Select type of service.

Type of Service	Service Charge Subtotal
Electric	\$18.50 <input type="checkbox"/>
Natural Gas*	\$18.50 <input type="checkbox"/>
Water (and Sewer where provided)	\$18.50 <input type="checkbox"/>
Sewer Only	N/A <input type="checkbox"/>
(Add all applicable subtotals here) Service Total	

Common Service Combination Totals:

Electric & Water = \$37.00

Electric & Gas = \$37.00

Electric, Water & Gas = \$55.50

*It is the responsibility of the customer and property owner to ensure the premise has been inspected and is ready for utility services to be activated. The City of Tallahassee will not be responsible for any damages to property caused by turning on requested services. To ensure safety we do not turn on natural gas service and provide the initial pilot lighting until a premise is occupied and a customer is present at the home.

Step 4: Select additional free features and community help services.

Deliver my bills electronically with the secure SmartBill. Save time and money.

Update me on outages and other important information by: (select all that apply)

- Text message*
- Email
- Cell phone (voice message)
- Home phone (voice message)

Change for Change: I want to help homeless children and families in Tallahassee by donating on my utility bill. (select an amount)

\$1
 \$3
 \$5
 Other

*Standard text messaging rates may apply from your wireless provider.

 Signature

 Date

Signature acknowledges request for all services available and that applicant has read and accepted contract as outlined in the "Terms and Conditions" section of this brochure.